

INTEGRATED PLATFORM REDUCES COST AND IMPROVES EFFICIENCY



The need for more efficient documentation

University Orthopedics Center (UOC) was in rapid growth mode and experiencing difficulties sustaining the number of qualified staff needed to manage rising A/R demands. In addition, constantly evolving rebilling services and regulatory compliance issues had become very complex. To continue to grow and deliver quality patient care, UOC needed a more permanent and integrated solution—one that would scale with their practice growth and enable more-efficient orthopedic documentation.

THE SOLUTION

The value of an integrated platform

After evaluating the scalability of available solutions, they partnered with NextGen Healthcare to help improve their financial and clinical results—choosing NextGen® Enterprise EHR, NextGen® Enterprise PM, and NextGen® Financial Suite.

“When it came right down to it, we felt NextGen Healthcare offered the best value with their integrated platform and services,” says David Davies, the chief executive officer at UOC.

CLIENT PROFILE

UNIVERSITY ORTHOPEDICS CENTER

- Type of practice—Full-service orthopedic center
- Mission—Dedicated to the diagnosis, treatment, rehabilitation, and prevention of injuries and diseases of the musculoskeletal system
- Staff—Physicians, physician assistants, physical therapists, clinical researchers, athletic trainers, a neuropsychologist, and other experienced professionals; more than 275 employees in all
- Size—Provides care for more than 185,000 patient visits each year
- Service area—Central Pennsylvania

NEXTGEN SOLUTIONS

- NextGen® Enterprise EHR
- NextGen® Enterprise PM
- NextGen® Financial Suite

HIGHLIGHTS

63% **Decreased claim denials** by 63%, from \$2 million to \$751,000



Improved clinical and financial results



Increased documentation efficiency with drag-and-drop applications

THE BENEFITS

Improved efficiency and more accurate billing

Through their partnership with NextGen Healthcare, UOC continues to deliver quality clinical care while operating their busy orthopedic practice with more accurate and effective billing and revenue collection.

The solutions also help improve practice efficiency with an EHR that includes a cohesive chart with robust, clinical content.

“Obviously, the quality of clinical care we provide is the lifeblood of our practice, but the backbone of the NextGen® system is the ability to bill and collect revenues as efficiently as possible,” Davies said. Because of these capabilities, the integrated platform and services help UOC promote patient satisfaction while meeting regulatory demands.

“One of the strengths NextGen Healthcare has is they’re able to stay current and offer the reporting requirements and solutions we need to stay compliant.”

David Davies, chief executive officer
University Orthopedics Center

HOW CAN WE HELP?

Partner with us at **855-510-6398** or **results@nextgen.com**.

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